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| **Tool Name** | **Tool Overview** | **5 Minute Video to Learn More** |
| **Network Mapping** | A way of visually displaying connections between individuals or organizations in a system | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/network\_mapping/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_network-5Fmapping_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=gSgFYHxd17CFym793HmFF0VmKIr3awaNrNh1urcZ8rU&e=) |
| **System Support Map** | A deep dive map depicting an individual's responsibilities, needs, resources, and wishes -- can be used to support meeting MCH consumers' needs, setting your team up for success, or defining and strengthening a system of individuals (e.g., developmental screening and referral to services) | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/system\_support/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_system-5Fsupport_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=8SoC_QOtgfbzdAVa22oehi8dTceEJCyIIQfvNPdrFVo&e=) |
| **Causal Loop Diagram** | Depictions of feedback loops between variables, which can help decision makers identify leverage points for change | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/causal\_loop/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_causal-5Floop_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=HWq18Zn09iPQz6bCM8t6wK4t9amZeYYYc2-4DBGEuNo&e=) |
| **5 R’s** | A conversation guide that will help you see the system in which you are working, following a series of prompts about what success looks like (results), roles, resources to support change, and rules and relationships that must be understood or changed to improve outcomes | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/five\_Rs/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_five-5FRs_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=-jJUOymcVC4pJPJk5GGOWTLrIfj948j8RUujQF1G_nI&e=) |
| **Whole System Mapping** | A set of question that help you inventory programs, services, or resources within the system you want to strengthen | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/whole\_system\_mapping/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_whole-5Fsystem-5Fmapping_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=JOsZP2RZx0PEv0rpWtnDS7eCAEUPRsvB_52jSVQ5V24&e=) |
| **Process Flow Diagramming** | A visual method for documenting the steps in a complex process you want to improve or imagine | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/process\_flow/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_process-5Fflow_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=BxWc-jUN12QDhSJ6PV_T4hkKd2dI5iZRyOn5yorVlh8&e=) |
| **Circle of Care Framework** | A qualitative method for mapping the services available to a particular population across a system | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/circle\_of\_care/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_circle-5Fof-5Fcare_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=Bi1hqhsRDlnksFJojfuNzub98wLkn2CnMKrjmqhFJk0&e=) |
| **Concept Mapping** | Depictions of constructs and relationships between them that are critical to guiding your improvement efforts | [https://media.sph.unc.edu/adobe/mch\_ole/Workforce\_Development/concept\_mapping/](https://urldefense.proofpoint.com/v2/url?u=https-3A__media.sph.unc.edu_adobe_mch-5Fole_Workforce-5FDevelopment_concept-5Fmapping_&d=DwMFAg&c=bKRySV-ouEg_AT-w2QWsTdd9X__KYh9Eq2fdmQDVZgw&r=ax0GhJbHJkbR6TYndsPpmqg3d9SUGMkyK-cJVBRTT5g&m=RRg3YTdzPiHH4lXbEXnEqW3GXeQ1JDdePJowtO6DLjw&s=OZoa2eVzY2QVv0CNmi-1Z6qdpTDXn8AeEFp8md-Kvu4&e=) |
| **Family Engagement in Systems Assessment Tool** | The FESAT is an assessment tool that both family leaders and organization staff complete to assess how family are being engaged in a specific systems-level initiative, policy or practice. The purpose of this self-assessment tool is to help organizations that serve children and families gain an understanding of the effectiveness of their approaches to and processes for partnering with families. | <https://familyvoices.org/familyengagementtoolkit> |