**System Support Maps**

System support maps are used to understand the role an individual plays in a system, their responsibilities or objectives/goals, needs for meeting each, resources used to support needs (and notes on whether these resources are helpful why/why not), and wishes for being better supported or better supporting the system.

Please put your name on your map.

**ROLE**

As you map your system supports, what is your **role/identity**?

* What is your role on the health transformation challenge team? Write this on one **YELLOW** sticky.
* Share any context/detail that helps ground your map on a second sticky behind your role.

**RESPONSIBILITIES**

What are your most important **responsibilities** in this role?

* What do you see as the main activities you are responsible for as part of this team’s work?
* Identify the most important 3-5 responsibilities you will be carrying out over time. Write each **responsibility** on a **GREEN** sticky.
* Draw an arrow from your *role* to each *responsibility* it creates for you.

**NEED**

What do you **need**?

* For each responsibility, what do you most need to succeed (in general terms – time, patience, knowledge, access to information about X, etc.)? Write each **need** on a **BLUE** sticky.
* Draw an arrow that links each *responsibility* to the *needs* it generates (it’s ok to draw multiple arrows if needs repeat).

**RESOURCES**

What **resources** currently exist that you have used to meet your needs?

* For each need, what specific resources have you tried in the past (our team’s application, other similar work, a website, a colleague, etc.)? Write each **resource** on a **PINK** sticky.
* Draw an arrow from each *resource* to the corresponding *need* it targets.

**WISH**

What do you **wish** for?

* … to improve any resource you use or address any unmet need? (Not goals or outcomes)
* Write each **wish** on an **ORANGE** sticky.
* If the *wish* targets something on a map, draw an arrow to make that visual connection.